



# Cafeteria managers fill important positions for ARA

By Elaine Konz  
Staff Writer

As you leave home and enter a life called college, there is one large adjustment you must make. No more of mother's good home cooking!

Here at Clarke, the people behind the scenes realize this is our home away from home and try to please us as such. There are two people who have a major part in fulfilling our essential need of nourishment: Mr. and Mrs. Jack Coffey.

Mr. and Mrs. Coffey have been seen regularly in the Clarke Dining Room over the past four years. Mr. Coffey's job includes supervising, ordering, planning menus, and overall control. Mrs. Coffey's jobs are in the area of inventory, expressing what is needed, bookwork, and working with the time cards.

Mr. Coffey, who has been in ARA for eight years, and Mrs. Coffey, 4 year veteran, explained the role ARA exactly does play in the running of the cafeteria. ARA stands for Automatic Retailers of America, and was originally a vending company. As time passed, they merged with companies that catered schools and hospitals, and ARA eventually became a service company. ARA's main role is in service which includes setting up accounts and contacting schools for new accounts.

The initial buying and manual work is done by the individual manager, which is where Mr. Coffey steps in. Though Clarke, Loras and University of Dubuque are all run by ARA, each college orders independently. At one time, a general menu was set up with the idea of gaining more buying power. As time

passed, it became impossible as the likes and dislikes of the three colleges differed greatly.

ARA does give each school a menu schedule with a quantity of recipes. (It seems that any place that is run by ARA would appear to have the same food.) The menu is usually planned three weeks prior to the service. The schedule may vary with shortening of items due to cost or delivery, but is usually fairly accurate.

The kitchen crew (excluding student help from both college and high school) consists of 11 members. A few of the jobs are salad lady, cook, pot-pan man, and relief cook. The crew is based on a 40 hour week with different cooks on the weekend.

The Clarke Dining Room Service attempts to adjust menus according to the tastes of the students. This is done by tabulating and recording the entrees at every meal. A prime example is with hamburgers and french fries which estimates at about 400 hamburgers and 90-130 pounds of fries for one meal. The students may question as to why their favorites aren't always served. This is due to meeting the needs of all involved, including students and teachers as in the choice of roast beef and liver.

Mr. Coffey features monotony breakers throughout the year with such things as buffets, movies, picnics, and the special dinners. These all include more work and the crew tries to make it just a little more special than an ordinary meal. Preparation becomes much more detailed by making sure all ingredients are here and everything is ready when the students are ready.

When speaking of the present meal ticket system, Mr. Coffey commented that he would

prefer a new system. Showing a ticket seemed to be a hopeless case, but Mrs. Coffey added that after awhile a person gets to know the students. Mr. Coffey's idea of a new ticket would entitle a student a certain number of meals a semester and the ticket would have to be punched each time in order to eat.

The Coffeys' experience in food service has grown throughout the years. Mr. Coffey was in food service 17 years before joining ARA, though Mrs. Coffey has only been involved first hand for four years. She added that her father was a restaurant man, plus her husband and two of her sons. Mrs. Coffey didn't become involved until she found out how much emphasis was put on the manager's family. Mrs. Coffey spoke of her first days on the new job, and the problems that came with it. She recalled joking over the invoices the first few times, and couldn't understand why they only wanted 10 cans. She learned very quickly that 10 cans are not your regular size can found in a grocery store!

Mr. Coffey laughed as he spoke of his first job in the food service. The beginning of his career started by buttering toast, no less with

a lady standing behind supervising! From toast butterer to manager is quite a step! Mr. Coffey has always been involved in college and school business as he enjoys the working with students. He commented in success he has had at Clarke as the students and the school are very easy to work with.

The Coffeys' have a family of seven children ranging from 10-24 years and are originally from the Omaha-Lincoln area, though have transferred several times. They will be observing their 25th anniversary May '76 -- Happy Anniversary.

After working in a kitchen all day, it is questionable as to who prepares the meals at home. The Coffeys explained they both cook but eat at irregular hours. Mr. Coffey added that he didn't like to look at food until about 8:00 in the evening.

Much action goes on behind the doors of the Clarke Dining Room. Under the direction of the Coffey's, we are served breakfast, lunch, and dinner in hopes of pleasing the students. Clarke is our home away from home and the Coffeys realize this by trying in their way to make it our home.

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